

Internet Explorer 6 Browser Settings

| Function | How To Set |
|---|--|
| Favorites/ Bookmarks/ Tags | <p>You must always start your Blackboard session at the main page, not the page where you type in your username and password. Use http://bboard.mcckc.edu as the URL for Blackboard.</p> <p>Always use the Logout link at the top of the Blackboard window (next to the Home and Help links) to exit Blackboard. Don't exit by closing out the window!</p> |
| Cache Settings | <ul style="list-style-type: none">• At the top of your Internet Explorer window select the Tools menu• Select Internet Options• In the Internet Options window select the General tab• In the Temporary Internet Files section select the Settings button• On Settings check Every Visit to the Page• Select the OK• You can also select the Delete Cookies and Delete Files buttons• In the History section set the Days to keep pages in history to zero (0)• Select OK |
| Session Cookies | <ul style="list-style-type: none">• Go to the top of your Internet Explorer window and select the Tools menu• At the bottom of that menu select Internet Options• Select the Privacy tab• Use the Sites or Web Sites link to allow cookies to always be set at http://bboard.mcckc.edu.• Medium is a good setting for the overall Privacy settings• Select OK |
| User Authentication | <ul style="list-style-type: none">• Go to the top of your Internet Explorer window and select the Tools menu• Select Internet Options• Select the Security tab• Select the Custom Level button. Find the User Authentication section• Check the <i>Automatic logon only in the Intranet zone</i>• Select OK |
| Active Scripting | <ul style="list-style-type: none">• Go to the top of your Internet Explorer window and select the Tools menu• Select Internet Options• Select the Security tab• Select the Custom Level button. Find the Scripting section, near the bottom of the list• Find the Active Script section of Scripting and make sure you enable Active Scripting• Select OK |

Pop-Up Blockers

With Internet Explorer, Version 6:

- Go to the top of your Internet Explorer window and select the **Tools** menu
- Find the **Pop-up Blocker** item and turn off **Pop-up Blockers**

To disable other pop-up killers or ad-blockers:

- Search your hard drive for any software with "pop-up" in the name and disable it.
- Pop-up killing or ad-blocking functions are included in some anti-virus, internet security, personal firewall, and browser programs. **Disable the relevant setting in the program.**

AOL

If you are having any problems using AOL with Blackboard follow these steps:

1. Connect to the Internet using AOL BUT do not go to any websites using AOL
2. Minimize the AOL window
3. Launch Internet Explorer
4. Click on the address bar and type the web address for Blackboard (<http://blackboard.mcckc.edu>) and press the Enter key. Also, once you have accessed Blackboard you can use the Favorites function in Internet Explorer to bookmark the Blackboard login page.
5. Make sure that you have correctly set your browser settings using the links from the Browser Settings page for Internet Explorer.

Caution: When AOL is not in use while you are working on your class using Internet Explorer, AOL will consider the user inactive and will disconnect the user after a period of time. To remain active and avoid being disconnected, return to the main page of AOL every half hour or so and click on a link, check email, or check the weather (just do something in AOL). Following one or all of these tips will reset the AOL "inactivity timer". Then continue working on your online course using Blackboard and Internet Explorer. **Warning: If you are taking an exam and return to the AOL main page you will be locked out of your test and unable to continue.**

Java Plug-In

The latest Java plug-in MUST be installed to insure all the features in Blackboard work well. Download the latest free Java plug-in here:

1. Go to <http://www.java.com/en/>
2. Click **Free Java Download** and follow the prompts

Note 1: The latest Java plug-in as of January 2009 is Version 6. Update 11

*Note 2: Mac users can use the **Software Update** feature (available on the Apple menu) to check that you have the most up-to-date version of Java for your Mac*

Discussion Board

When you first respond to a post in the discussion board using IE or Firefox, you will get a pop up window asking you to accept the applet. Be sure to click **Yes** or **Always**.